

Manton Community Alliance Pathfinder

Bringing Neighbourhood Management to Manton



Our Vision: A Brighter Future for all Generations

Manton Neighbourhood Management Board's Vision:

- ▶ Services and service standards will meet the needs and aspirations of all key stakeholders in Manton, and in particular local residents.
- ▶ Manton residents will have the skills and the confidence to reach out and grasp the employment and educational opportunities that are now available, and to manage their own estate.
- ▶ The community will perceive itself, and be perceived by others, as a flourishing, safe, happy place to live and work.



Our Goals:

- ▶ A Safer Community
- ▶ A Healthy Community
- ▶ A Competent, Confident Community
- ▶ A Well Managed Community

Our Progress: Key Achievements 2005

Neighbourhood Policing

Neighbourhood policing involves a greater involvement of local people in deciding how communities are policed. The main benefits of this approach for Manton are:

- ▶ Police are keen to build closer relationships with residents to reduce crime and the fear of crime.
- ▶ It enables local residents to influence the service they receive.
- ▶ It sets reasonable priorities to make sure that residents have realistic expectations of the service provided by the police.
- ▶ Priorities will be monitored and evaluated by the Crime and Safety issue group – this puts residents right at the heart of local policing.
- ▶ It places both residents and police in a position of seeking joint solutions to local crime and community safety matters.

Manton Community Alliance has provided funding for two new Police Community Support Officers exclusively for Manton, to join the existing one. PCSO's support regular police officers by providing a uniformed presence within communities to assist in making people safe and tackling anti-social behaviour. Local Area Commander, Inspector Austin Fuller said: "These PCSO's will provide Manton with increased visible police presence and are intended to be locally accountable. PCSO's are a valuable resource in the fight against crime and we are delighted that Manton Community Alliance is helping us to reduce crime and disorder in the community."

Richard Edwards MCA's Neighbourhood Manger said: "The PCSO's are great news for Manton. This is just one example of what can be achieved by residents and organizations working together."

For more information contact Alister Shaw, Crime and Community Safety Issue Group Co-ordinator, on 01909 535193.



Children and Young People

Young people and agencies are making plans to improve local services. Our role is to get people together so that services will be improved. There are two main groups meeting to address wider issues relating to children and young people in Manton. These are:

Manton Children and Young People's Network (CYPIN)

This is made up of all the service providers and organisations that work with children or young people from Manton. The aim of this group is to look at new ways of working to improve services.

Manton Children and Young People's Group

This is made up of a range of children and young people from Manton, supported by members of the C & YP Network with over 20 young people taking part. Through this group, young people identified three key priorities: safer places to play; someone to talk to; and organised activities and trips.

One idea that has come from CYPIN is the organization of a young people's Consultation Event, looking at ways to engage young people in the decision making process with regard to services for young people in the Manton area. A total of 20 young people participated in the event, which took place in the sports Hall at New Manton Primary School. Simon a young person from the Phoenix Project, gave a poignant speech about his experiences and why it is important to be involved. Simon's speech was warmly received and much appreciated. Everyone present agreed that it was inspirational and would motivate other young people into action. Simon asked the young people present to think about the following question: 'Why should we be involved'?



In response it was agreed that:

- ▶ It's an opportunity to get involved in influencing and shaping how services for children and young people and Manton residents are delivered.
- ▶ It's an opportunity for us to set positive examples so that children and young people of Manton can make a positive contribution in making their community a better place to live. This will go along way in helping to get rid of the negative images about the young people of Manton.

For more information contact Alister Shaw, on 01909 535193.

For more information contact:

Richard Edwards on 01909 535193, or email richard.edwards@mantoncommunityalliance.org.uk

Key Targets

The information below shows progress against the Key Targets for Manton Community Alliance. These are reported to the Pathfinder Board (quarterly) and the BLSP Board (quarterly). They indicate the added value achieved by the Pathfinder, and the new partnership approach to delivery local services. These are monitored closely throughout the year and reported on.

Our long-term goal... A brighter future for all generations

As reported in the Pathfinder 6 months report –August 2005, the targets/ actions in Manton’s Delivery Plan are to be completed by March 2007. The general position after just seven months is as follows:

- ▶ Work has started on 90% of all these targets
- ▶ Of those, 31% have already been achieved ahead of time.

As of the October 2005, it was noted within the BLSP Board report that:

- ▶ Work is in progress on 97% of Targets contained in Manton Delivery Plan
- ▶ 28% of these targets have been achieved ahead of deadline
- ▶ No work has progressed in 3% of targets contained in Manton Delivery Plan

Performance Management of the Pathfinder

Currently as part of a normal performance management process Manton Community Alliance is involved in two performance reviews. These are:

- ▶ Neighbourhood Management National Evaluation
- ▶ Performance Management Framework

Both these will assist Manton Community Alliance to review its progress as well as the process being used as a learning tool to improve practice throughout the seven-year development of Manton’s Neighbourhood Management programme.

Strategic Achievements (Information from Performance Management Framework: Oct 2005)




- ▶ Service Providers state that MCA (Neighbourhood Management Pathfinder) has made their services more accessible.
- ▶ Residents state that MCA (Neighbourhood Management Pathfinder) is giving them a say in what & how services are delivered
- ▶ Higher levels of democratic activity, residents feel that they have more influence & that Service providers are listening.
- ▶ Mainstreaming Public Funding: Four examples of types of mainstreaming achieved namely:
 - Changes to Corporate Policy
 - Relocating of Service Providers resources
 - Re-shaping & Joining-up services,
 - Improving access to services & increased take up of services
- ▶ As part of Performance Management Framework (October 2005) partners (both residents & service providers) were asked how they would describe their overall experience of the Neighbourhood Management process as a partner – an average score of 8/10 was given. This suggests that on the whole partners are optimistic and positive about the Neighbourhood Management process.

Manton Community Alliance Delivery Plan – Our Performance

The charts below indicate how Manton Community Alliance Pathfinder is performing against the 'Actions' within their Delivery Plan. There are 96 Actions in total, with 93 commenced and progressing as per the Delivery Plan.

In October 2005, a new reporting mechanism was introduced for reporting Sub-Group progress at Board meetings. This has also been introduced for Manton Pathfinder. One element included was the introduction of the table shown below for October's performance, which provides additional information as to how the Action Plan has been progressed.

The key for the charts for Manton Pathfinder is as follows:

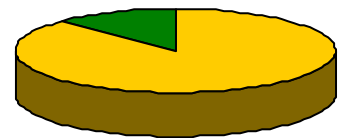
	Red (R) = No action as yet
	Amber (A) = Activity ongoing and on target
	Green (G) = Target achieved

► A Safer Community

The current Action Plan covers the period January 2005 to December 2006. At the beginning of the Delivery Plan there were 9 Actions in this area.

April 2005

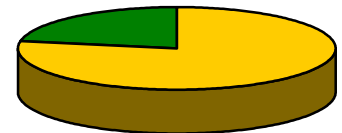
R = 0 (0%)
A = 7 (77.77%)
G = 1 (11.11%)



1 Action has yet to begin due to a change in circumstances following the agreement of the Delivery Plan. Discussions are taking place as to how to move forward for that area of work, as initial plans are no longer appropriate. 1 Action has been achieved ahead of timescale.

July 2005

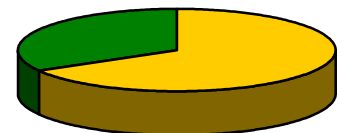
R = 0 (0%)
A = 7 (77.77%)
G = 2 (22.22%)



1 additional Action has been achieved this quarter. A total of 2 Actions have now been achieved ahead of timescale.

October 2005

R = 0 (0%)
A = 6 (66.66%)
G = 3 (33.33%)



1 additional Action has been achieved this quarter. A total of 3 Actions have been completed ahead of timescale.

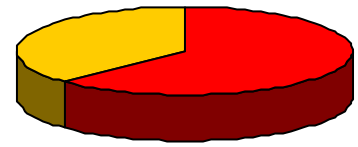
Total Number of Actions to be completed	Number of Actions completed	Number of Actions amended	Number of new Actions added
6 (as at October 05) ⁵²	3 ⁵²	0	0

► **A Healthy Community**

The current Action Plan covers the period 2004-2006. At the beginning of the Delivery Plan there were 16 Actions in this area.

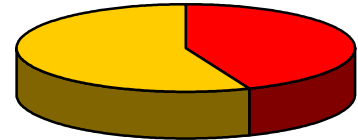
April 2005

R = 10 (62.50%)
A = 6 (37.50%)
G = 0 (0%)



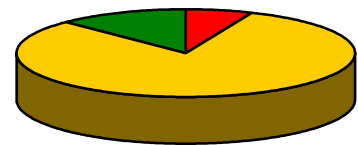
July 2005

R = 7 (43.75%)
A = 9 (56.25%)
G = 0 (0%)



October 2005

R = 1 (6.25%)
A = 13 (81.25%)
G = 2 (12.50%)



A total of 2 Actions have been completed ahead of timescale.

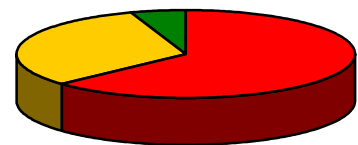
Total Number of Actions to be completed	Number of Actions completed	Number of Actions amended	Number of new Actions added
14 (as at October 05) ⁵²	2	0	0

► **A Competent, Confident Community**

The current Action Plan covers the period 2004-2006. At the beginning of the Delivery Plan there were 19 Actions in this area.

April 2005

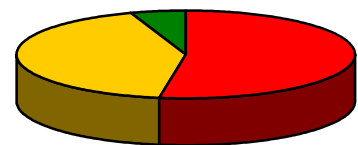
R = 12 (63.16%)
A = 6 (31.58%)
G = 1 (5.26%)



1 Action has been completed ahead of timescale.

July 2005

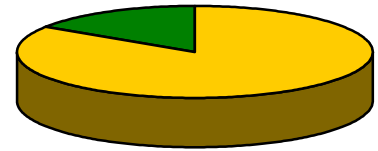
R = 10 (52.63%)
A = 8 (42.11%)
G = 1 (5.26%)



A total of 1 Action has been completed ahead of timescale

October 2005

R = 0 (0%)
 A = 16 (84.21%)
 G = 3 (15.79%)



2 additional Actions have been completed this quarter. A total of 3 Actions have been completed ahead of timescale.

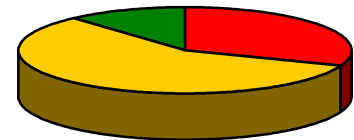
Total Number of Actions to be completed	Number of Actions completed	Number of Actions amended	Number of new Actions added
16 (as at October 05) ⁵²	3 ⁵²	0	0

► A Well Managed Community

The current Action Plan covers the period 2004-2006. At the beginning of the Delivery Plan there were 52 Actions in this area.

April 2005

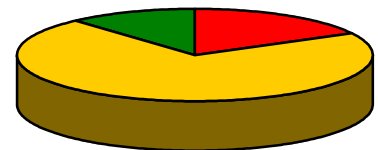
R = 16 (30.77%)
 A = 30 (57.69%)
 G = 6 (11.54%)



6 Actions have been completed ahead of timescale

July 2005

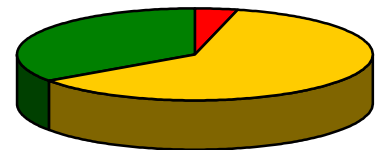
R = 9 (17.30%)
 A = 37 (71.15%)
 G = 6 (11.54%)



A total of 6 Actions have been completed ahead of timescale

October 2005

R = 2 (3.84%)
 A = 32 (61.53%)
 G = 18 (34.61%)



An additional 12 Actions were completed this quarter. A total of 18 Actions have been achieved ahead of timescale.

Total Number of Actions to be completed	Number of Actions completed and removed	Number of Actions amended	Number of new Actions added
34 (as at October 05) ⁵²	18 ⁵²	0	0